



Dear Sound View Hotel & Halyard Restaurant Guests,

Using information from the Center for Disease Control (CDC) and local health department, we have trained our team to operate our hotel and restaurant in this new environment with the hope of providing both them and you a destination which is safe and secure as possible from the issues surrounding the coronavirus.

To that end, every member of our team has signed the following pledge to our guests:

- We will wash and sanitize our hands every 30 minutes at a minimum, wear protective masks at all times, and perform scheduled sanitizing of all often-shared surfaces every 30 minutes.
- Increase cleaning times across the board with an external specialty cleaning service randomly checking our performance of sanitization on a regular basis.
- Eliminate all physical contact between team members (no handshakes, high fives, fist bumps etc.) and act in all times in a calm and relaxed manner.
- Provide an ample supply of sanitizing wipes, hand sanitizers and extra masks to our guests and team.
- Install new spacing requirements, clear instructional and directional signage, and 6 ft spacing dots throughout the property. This is done to eliminate crowded or bottleneck areas and remind guests and staff that maintaining recommended space between each other at all times is the new normal.
- Honor our guests' social distancing wishes offering contactless check in/out, housekeeping service by request, contactless room service, and a reservations-only policy and ample spacing at our restaurant, pool and beach.



We promise to adhere to this pledge so that you can have a safe and enjoyable environment while you are under our care not only this summer, but for the foreseeable future.

We look forward to welcoming you,

The Sound View Greenport & Halyard Restaurant Teams